Enterprise Voice Suite

A seamless experience of global voice services to support Enterprises around the world by optimizing their assets with a comprehensive set of solutions in one product
The world of Telecommunications is in constant change: new communication paradigms have come to life and new services are born accordingly, making the exchange of data and information easier thanks to a wide range of convergent tools and solutions.

If chats, collaboration applications and videoconferences are nowadays of common usage and at the same time basic for business competitiveness, voice service is still perceived as the most natural way of communication.

Voice, in fact, maintains its starring role even through the digital transformation, evolving with new interfaces for originating and receiving calls to communicate in mobility or virtualize contacts in places other than where we are effectively located.

This last evolution is becoming especially relevant as the world has taken up new communication habits and practices, like home office, leading enterprises and people to redesign their business models and magnify the concept of geographic proximity to the reference market.

In this framework, the so-called “Geonumbering” service is gaining significative space, enabling users to make and receive calls using local numbers even if they are geographically abroad, thanks to new cutting-edge VoIP technologies.

Enterprise Voice Suite is the Sparkle solution designed for offering advanced communication services for Geonumbering, integrated with enterprise telephony and collaboration systems and enriched with a complete and convergent application set for voice, with the goal to support the digital transformation of businesses.
Based on Sparkle’s Global Network, already interconnected with worldwide providers, Enterprise Voice Suite offers global Companies the possibility to originate and receive calls to/from abroad, using a fixed or mobile local number, provided by a sponsor domestic PSTN, as a Calling Line Identifier (CLI). VoIP calls, routed through the Sparkle high-performance global network, enable the communication with foreign clients and/or branches, using local numbers as A-Numbers to preserve the customer experience and optimize costs and resources with a centralized managed service.

Enterprise Voice Suite is set on a scalable architecture for providing multiple services that are easy to combine with each other to fulfill every need:

- The PSTN Replacement Engine is the core of the solution. It smartly orchestrates the usage of a local Calling Line Identifier as an A-Number based on the destination dialed, filters calls with smart rules and routes the voice traffic to and from the domestic PSTNs
- The Centrex module provides all the functionalities of a modern Cloud PBX
- Call-Center module is an add-on application dedicated to helpdesk, contact-center and communication campaigns
- The UCCaaS interfaces integrates with Geonumbering services in corporate communication systems, thus preserving the usage of native apps for the traditional calls
全球运营商被公认为顶级玩家，为语音传输提供支持。

标准化的SIP trunking技术用于快速可靠的VoIP链接。

为客户提供专用SBCs，通过Sparkle全球网络进行客户互连，无论他们位于何处。

通过高级语音平台提供的尖端VoIP服务，配以高质量的本地PSTNs。

一个解决方案，一个提供商，多个服务。

**客户利益**

利用Sparkle全球网络的可靠性及其在国际语音传输技术方面的专业知识，已经为全球各地的客户提供服务，Enterprise Voice Suite针对具有国际足迹和分支的公司的需求提供全方案解决方案，用于连接其本地设施到先进的语音服务和应用。

利益如下定义：
- 一个产品，将PSTN替换与VAS和 Unified Communication结合
- 固定/本地/全国，移动/全国和免长途费号码可在广泛覆盖范围内提供
- 简化的费率卡为国家/固定/移动目的地
- 传统Centrex功能和呼叫中心管理在云中提供
- 与3rd Pty UCC集成的界面，降低ICT成本
- 呼叫和相关KPI的近实时监控仪表板
- 专家通过项目开发、交付和售后服务的各个阶段为客户提供帮助

**为什么选择Sparkle？**

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