

Certificate IT26/00001167

The management system of

TELECOM ITALIA SPARKLE S.p.A.

SGS

Via di Macchia Palocco, 223 Fraz. Acilia 00125 ROMA Italia

has been assessed and certified as meeting the requirements of

ISO 22301:2019

For the following activities

Delivery Assurance of Optical Network, Voice, Mobile and IP Services, and Data Center Services.

This certificate is valid from 24 August 2026 until 24 August 2029 and remains valid subject to satisfactory surveillance audits.

Issue 1. Certified since 24 August 2026

Certified activities performed by additional sites are listed on subsequent pages.

L. Moran

Authorised by

Liz Moran

Business Manager

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Certificate IT26/00001167, continued

TELECOM ITALIA SPARKLE S.p.A.

SGS

ISO 22301:2019

Issue 1

Sites

TELECOM ITALIA SPARKLE S.p.A.

Via di Macchia Palocco, 223 Fraz. Acilia 00125 ROMA Italia

TELECOM ITALIA SPARKLE S.p.A.

Via Ugo La Malfa, 99 90145 PALERMO Italia

TELECOM ITALIA SPARKLE S.p.A.

Via Antica di Cassano, snc 20060 Cassina De' Pecchi (MI) Italia

TELECOM ITALIA SPARKLE S.p.A.

Via Antonino Longo, 54/56 95125 CATANIA Italia



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